United States Postal Service®

January 29, 2021

EXPEDITED PostalOne! System Release 52.0.1.3 – Sunday, January 31, 2021

On Sunday (*January 31,* 2021), from 6:00 AM CT – 8:00 AM CT, the United States Postal Service will implement a software update for the following Commercial System:

> *PostalOne!* System Release 52.0.1.3

While this is a rolling implementation, if connectivity issues are experienced, users are encouraged to log-in again.

PostalOne! Release 52.0.1.3 is an EXPEDITED deployment to resolve an issue impacting the *Seamless Incentive* where both a Value Added Refund (VAR) and a Seamless Incentive discount (*in the form of a refund*) are pending on the same postage statement. Currently, the Seamless Incentive discount fails for this scenario, as the process is not equipped to handle multiple refund types on a single postage statement [INCIDENT #05651114].

Please reference the *PostalOne!* Release 52.0.1.3 Pre-Release Notes (*Change* 1.0) document attached and also posted to PostalPro @ <u>https://postalpro.usps.com/PostalOne_R52.0.1.3-JAN31_2021release-notes</u>

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (<u>postalone@usps.gov</u>) or telephone (1-800-522-9085).

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